

TRUE quality. TRUE performance. TRUE peace of mind.



Tennant True®

Block of Time Service

SERVICE DONE RIGHT — RIGHT ON SCHEDULE

Tennant True Block of Time Service provides consistency and reliability for complex operations, especially large campus-like environments that have a machine fleet. Service is scheduled in six-hour increments on the same day, at the same time, with the same technician who understands your facility — on a weekly or biweekly basis.

If productivity and dependability are important, but you have many competing priorities and little time to spare, Tennant True Block of Time Service is just the right plan for you.

WHAT MATTERS MOST



Regularly Scheduled Service



Keep Up With Breakdowns



Fleet Dependability



Minimal Oversight



OPTIMIZED EQUIPMENT PERFORMANCE
AND INVESTMENT PROTECTION

CONSISTENCY, RELIABILITY

BLOCK OF TIME SERVICE AT-A-GLANCE

Consistent service — same day, same time, same technician

Scheduled service either weekly or biweekly

Labor billed monthly for improved budget control

Trip charges waived as part of a one-year commitment

Operator training available on block visits

Maintenance inspection report

Suitable for a variety of makes and models of equipment

Available in factory-direct coverage areas in the U.S. and Canada

IRIS® Service Reporter Technology included upon request

THE VALUE OF TENNANTTRUE® SERVICE

Get the best return on your investment with high quality Tennant floor cleaning equipment — backed by the best service available.

TECHNICAL EXPERTISE

Experienced technicians with unmatched expertise on Tennant equipment.

UNPARALLELED COVERAGE

Network of 450+ factory-direct technicians and 80 authorized dealers provide consistent service across the U.S. and Canada.

PROMPT RESPONSE

We respond to most service requests within 24 – 48 hours, depending on your service plan.

COMPLETE PICTURE

Real-time, 24/7 access to your maintenance history and service performance metrics with optional IRIS® Service Reporter.

TENNANTTRUE PARTS & CONSUMABLES

Tennant technicians use TennantTrue OEM parts, which are precisely designed to maximize machine performance.

QUICK ANSWERS

Tennant Technical Assistance Center is available and staffed with our expert service representatives.

To learn more about TennantTrue® Block of Time Service, call +1.800.553.8033 or email info@tennantco.com

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